

From: [LicensingOffice](#)
To: [M&CP - Licensing](#); [Minas, Aggie](#)
Subject: FW: Application Aura 55 Mark Lane
Date: 17 March 2023 14:21:46

From: [REDACTED]
Sent: 16 March 2023 14:52
To: LicensingOffice <LicensingOffice@cityoflondon.police.uk>
Cc: Robert.Breese@cityoflondon.gov.uk; Crosby, Siobhan <siobhan.crosby@cityoflondon.gov.uk>; Robin Whitehouse <robin.whitehouse@cityoflondon.gov.uk>; Caroline Hay <Caroline.Hay@cityoflondon.police.uk>; LicensingOffice <LicensingOffice@cityoflondon.police.uk>; Alexandra Wilson <Alexandra.Wilson@cityoflondon.police.uk>
Subject: RE: Application Aura 55 Mark Lane

Dear Paul,

After much deliberation and taking into account the licensing objective of the prevention of crime and disorder, the terminal hours of 02:00 hrs throughout the week is agreed. The licence application is therefore amended to show closing times of 02:00 hrs from Monday to Sunday.

Furthermore, the inclusion of the conditions and policy document attached in your email dated 15 March 2023 are approved, as drawn.

Many thanks for your assistance throughout.

Regards

From: [LicensingOffice](#)
Sent: 15 March 2023 15:05
To: [TK - Aura](#)
Cc: [Robert.Breese@cityoflondon.gov.uk](#); [Crosby, Siobhan](#); [Robin Whitehouse](#); [Caroline Hay](#); [LicensingOffice](#); [Alexandra Wilson](#)
Subject: Application Aura 55 Mark Lane

I have amended the section regarding the start time to reflect 21.00 as you suggested which was useful. I am not satisfied with your proposal to make the terminal hour on Friday and Saturday 02.30 although we do agree that you should commence the "wind down" of the evenings before the terminal hour when ever that is. This is taken as good practice and would be expected in any case. We do not want the night to suddenly come to an end, turn off the music and put up all the lights. There must be a lead up to closing.

In addition, I understand that the dispersal policy may not be finalised yet with the noise team. The last date for representations is the 17th March 2023 and so if you are in a position to agree to our requests then you need to notify the licensing Authority and ourselves by the end of tomorrow 16th March 2023. I have attached the conditions and policy again for your

information.



Paul Holmes
Licensing Officer
Partnership & Prevention - Licensing
[REDACTED]
e paul.holmes@cityoflondon.pnn.police.uk
w www.cityoflondon.police.uk † www.twitter.com/citypolice

From: TK - Aura [REDACTED] >
Sent: 14 March 2023 12:49
To: Paul Holmes <Paul.Holmes@cityoflondon.police.uk>
Cc: Robert.Breese@cityoflondon.gov.uk; Crosby, Siobhan <siobhan.crosby@cityoflondon.gov.uk>; Robin Whitehouse <robin.whitehouse@cityoflondon.gov.uk>; Caroline Hay <Caroline.Hay@cityoflondon.police.uk>; LicensingOffice <LicensingOffice@cityoflondon.police.uk>; Alexandra Wilson <Alexandra.Wilson@cityoflondon.police.uk>
Subject: RE: Aura 55 Mark Lane

Dear Sirs,

Thank you for your email, the contents of which have been carefully considered.

We are agreeable to varying the terminal hour to 02:00 hrs on all days, save for Fridays and Saturdays at 02.30 hrs. We have reduced all hours, as recommended. The reasonings behind the extra 30 mins for Fridays and Saturdays:

1. We will be investing considerable amount of monies in the venue and the extra half hour before is crucial to the business;
2. Our dispersal policy is based on a gradual emptying of the venue, which means that people will be encouraged to leave 30 mins before the end of the night so to that effect, at the end of the nights there will not be as many customers left in the venue;
3. If we close at 02:00 hrs, there may be a potential issue dispersing people from the area due to the fact that Proud is open until 03:00 hrs and some of our customers might end up queuing at their doors for admittance; and
4. Finally, having spoken with Proud's manager JR, it transpired that their dispersal policy will have a minimum impact on ours given that they disperse on Dunstan Court and up towards Fenchurch Street. Our dispersal will be geared towards Great Tower Street (referred as High Street in other documents). Map attached to illustrate the proposal.

We have considered the proposed door entry policy and note that the door supervisors start times have not been specified. Whist we agree that door staff will not be required during the day, can we please add the door staff shifts from 21:00 hrs, for clarity?

Many thanks.

From: [Paul Holmes](#)
Sent: 08 March 2023 11:52
To: [TK - Aura](#)
Cc: Robert.Breese@cityoflondon.gov.uk; [Crossby, Siobhan](#); [Robin Whitehouse](#); [Caroline Hay](#); [LicensingOffice](#); [Alexandra Wilson](#)
Subject: Aura 55 Mark Lane

Dear Sir, following our meeting on site yesterday we would request that the application be amended to reflect a terminal hour of 02.00 throughout the week and not 03.00 on Wednesday to Saturday. Our reason for this request remains our concern that crime and disorder may occur with patrons exiting your venue at the same time as other similar venues in the area, this would be contrary to the licensing objective of the prevention of crime and disorder.

In addition, and as discussed, we request the inclusion of the conditions and policy document attached, which again are all aimed at upholding the aims of the crime & disorder objective.

I look forward to hearing from you shortly. The last date for representations in this case is the 17th March.



Paul Holmes
Licensing Officer
Partnership & Prevention - Licensing
[Redacted]
paul.holmes@cityoflondon.pnn.police.uk
w www.cityoflondon.police.uk † www.twitter.com/citypolice

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